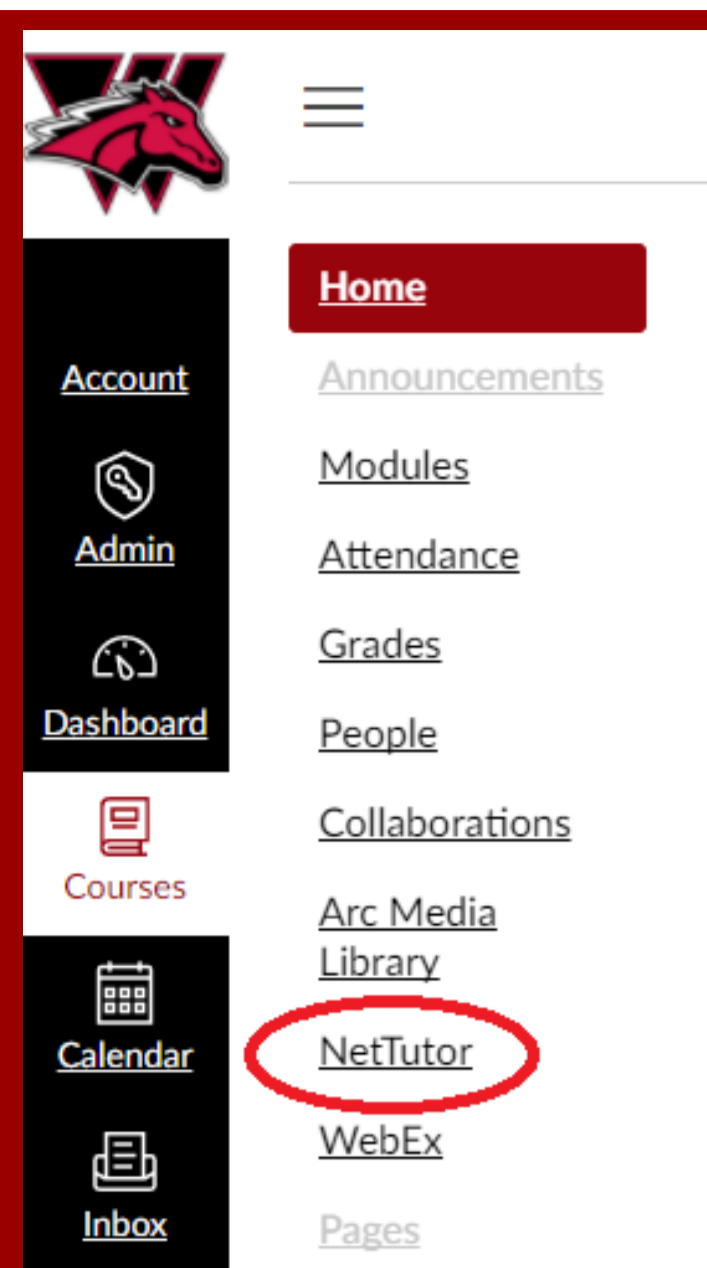


Student Guide

Live One-on-One Tutoring



NetTutor is a comprehensive FREE online tutoring service for all levels of college courses. All tutors are highly trained, and experts in the course that you are taking.



- Login to MyWestern
- Click on the Canvas icon
- Select your course
- Click on the NetTutor link located in the left navigation bar

FAQs

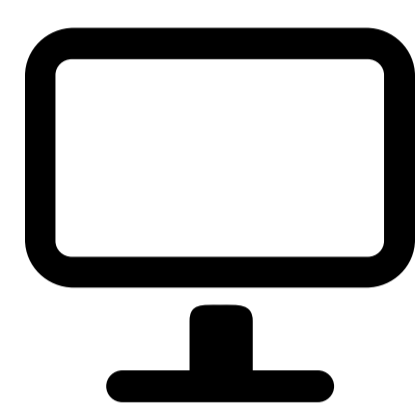
How do I get started?

Select the subject for which you wish to receive tutoring. The dashboard for that subject will open.

To connect with a tutor, click on "Ask NetTutor - Live one-to-one Help."

You will be directed to a page where you can see your position in the queue and view a video with instructions for asking questions in NetTutor.

Click [HERE](#) to watch a video demonstration on how a live tutoring session is conducted on NetTutor.



Will it work on my computer?

NetTutor works with Windows and Macintosh, and on almost any browser. After you login, a browser test will confirm that your computer is compatible with NetTutor. If anything is missing, the test will tell you where to find it.

What happens in a tutoring session?

When a tutor is available, you will automatically be brought into a tutorial room. A cowbell will ring. This lets you know that the session has begun.

Your tutor will help you work the problem out and give you hints if you get stuck.

Please come prepared to learn.

Click [HERE](#) to watch a video demonstration on how to use the tools on NetTutor's whiteboard.

How do I prepare for my online tutoring session?

Review Prior Knowledge

Read your notes from lecture and make a list of points of confusion to review with your tutor. Try doing your homework, if applicable. Create an outline or draft of your writing project or presentation.

Gather Course Materials

Have at hand textbooks, notes, assignment guidelines, the syllabus, and study guides. For writing tutoring, make sure you have the assignment sheet, writing prompt, and any guidelines you may have been provided for the composition. Digital files are best, as you may be able to screen share them with your tutor, but print materials are also helpful. If you plan to discuss a writing project, have an electronic copy of your paper, cover letter, personal essay, poem, or presentation ready to upload for the tutor to read.

Prepare Specific Questions

Think about the course material that you find confusing or challenging. Prepare specific questions for your tutor about what you don't understand. It is less helpful to say to your tutor, "I don't understand anything" than "These are the specific concepts or operations I don't understand..." Choose a concept from the course lecture or reading that you want to focus on, select a specific homework problem you're struggling with, or choose a paragraph or page you want to improve in the paper you're writing.

What if I don't have time to chat with an online tutor?

The Q&A Center allows you to ask a question offline, which a tutor will usually answer within 24 hours. When an answer has been prepared, you will receive an email notifying you that your question is ready. After you review the answer, you can ask a follow-up question.

QUESTION SUBMISSION

All Subjects: 24 hours a day, 7 days a week.

What are the different tutoring modes used in NetTutor?

There are three modes of online tutoring available to students.

- Ask NetTutor: Connect to a live tutor for immediate assistance.
- NetTutor Q&A Center: Drop off a question and receive feedback from a tutor.
- NetTutor Paper Center: Submit your paper, lab report, or technical writing for review.

Click [HERE](#) to watch a brief video detailing the different ways to receive tutoring.

Which subjects are available for tutoring?

Students can receive free online tutoring for subjects in the list below.

- | | |
|-------------------------|--|
| Accounting | German |
| Anatomy & Physiology | Health & Nursing |
| Anthropology | History |
| Astronomy | Italian |
| Biology | Logic |
| Business | Math - Algebra, Basic Math, & Pre-Calculus |
| Chemistry | Math - Calculus & Above |
| Communications & Speech | Math - Statistics |
| Computer Science & IT | Philosophy |
| Criminology | Physics |
| Economics | Political Science |
| English & Literature | Psychology |
| Finance | Sociology |
| French | Spanish |
| Geology | |

24/7

Live Tutoring

English & Writing
Mathematics (Statistics)

All other subjects, please check the Live Tutoring Schedule by clicking the calendar icon on the NetTutor Dashboard header.

If you experience any technical issues while using NetTutor contact NetTutor Customer Support by clicking the weblink on the bottom of any NetTutor page or calling (813) 674-0660 x204.

For additional help contact Canvas Help at (307) 382-1686/(800) 226-1181 or canvashelp@westernwyoming.edu.

